



## Spa Stay Safe Guidelines

### Reservations

- Only guests with reserved treatment times will be allowed to enter the Spa. Accompanying guests are not permitted to wait in the Spa and day passes are not offered at this time.
- To make a reservation, call the Spa at 802-457-6697, or email [spa@woodstockinn.com](mailto:spa@woodstockinn.com).

### Spa Access & Facilities

- The length of time in the Spa is now limited.
- Guests may arrive no sooner than 30 minutes before their scheduled treatment time and can stay up to 1 hour after the end of their treatment while maintaining physical distancing.
- At this time, the POOL, SHOWERS, STEAM ROOM, SAUNA, and HOT TUB are CLOSED.

### Safety

- If you have a fever or are experiencing symptoms of the flu or Covid-19, please cancel your appointment prior to arrival.
- We recommend consulting with your physician before having Spa treatments if you are pregnant, have an immune deficiency disorder, are going through medical treatment or recently were ill.
- Upon arrival, your temperature will be taken. Guests displaying a temperature above 100.3 degrees will not be granted access and services will be canceled at no charge.
- Guests & staff are required to wear masks while in the Spa. Exceptions to wearing a mask include when a guest is receiving a facial or is laying face-down on a massage table.
- We ask that guests bring their own mask, but we will provide if you should arrive without one.

## Arrival & Check-In Procedures

- Upon arrival, guests will be asked to have their temperature taken prior to completion of the Personal Care Guide (PCG), and disclaimer.
- For massages, please arrive at least 20 minutes prior to your treatment start time but no sooner than 30 minutes prior.
- For nail services, please arrive at least 15 minutes prior to your start time but no sooner than 30 minutes prior.
- Please note that late arrival will determine the length of your treatment. If you arrive later than the time of your scheduled appointment, your treatment may be shortened in consideration of the next guests. Thank you for your understanding.

## Cleaning Procedures

- All staff will take added measures to disinfect all hi-touch areas, workstations, and treatment rooms with EPA certified disinfectant.
- We ask all guests to wash their hands frequently for at least 20 seconds and to the sanitizer stations throughout the Spa.
- For all cleaning procedures, we will be administering the guidelines provided by the International Spa Association (iSPA) and the Center for Disease Control and Prevention (CDC).

## Payment & Service Charge

- As a convenience, an automatic 20% service charge is added to all services. This can be adjusted to your discretion upon check out.
- In order to minimize touch points, the payment will be charged to the credit card you provided at the time your appointment was made.
- Please note that the Spa will not be accepting cash payments at this time and will not have cash available. If you would like to tip your therapist in cash, please bring the exact amount and request an envelope at our Spa desk.

